



INVESTIGATIVE INTERVIEWING TRAINING

Presented by L&S Threat Management

WHAT IS INVESTIGATIVE INTERVIEWING?

There are three main sources of evidence in an investigation, namely, physical evidence, documents, and people. However, few investigators are professionally trained in effective, evidence-based investigative interviewing techniques. Without effective interviewing skills not only can investigators miss an opportunity to obtain meaningful information, but they can even taint the information that they do get through improper methods.

Many investigators are unaware of how people's memories are formed, and what techniques increase the interviewee's ability to access these memories effectively. Similarly, many investigators think the goal of a suspect interview is to obtain a confession and without such an outcome that the interview is a failure. Additionally, few investigators understand how to identify vulnerable interviewees including those with mental health issues, and know how to deal with such persons.

HOW TO CONTACT US:

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COURSE DESCRIPTION

The training is intended to give interviewers a scientific, evidence-based understanding of, and skills relating to, investigative interviewing. The course is a mixture of didactic and experiential learning, using practical exercises, real investigative interviews, and discussions to help attendees understand and implement what they have learnt.

CURRICULUM

- How are memories formed and how reliable is your memory?
- Sources of evidence
- Why are you interviewing?
- Who are you interviewing?
- Positive attributes of an interviewer
- Interview vs interrogation
- Things that can go wrong during interviews
- What people usually do wrong in interviews
- Legal aspects of interviewing, including recording of interviews
- Vulnerable interviewees (young, elderly, mental illness etc)
- What is required for something to be regarded as a confession?
- False confessions
- Know the person you are interviewing
- Rapport building
- Active listening techniques
- Questions: the good, the bad, the ugly
- Reid Technique of interviewing
- PEACE approach to interviewing
- Advanced Cognitive Interview
- Other tools (eye closure, strategic use of evidence, detecting deception)



WHO SHOULD ATTEND?

Anyone in your organisation that has the mandate to interview people for the purpose of gathering information. This can include Investigators, Ethics Officers, Human Resources personnel, Close Protection staff, Security and Risk staff and the like.



MATERIAL

Attendees will receive notes in the form of comprehensive PowerPoint handouts used during the training. Additionally, other material in the form of peer-reviewed journal articles on, and related to, investigative interviewing are provided on a CD or other preferred digital format.



DURATION

Three days (normal working hours).

01 COST

The training costs R11 500 per person and includes handouts plus additional digital material, meals, tea and coffee for the duration of the course. Student rates and Government employee rates do apply, as do group bookings (please contact L&SThreat Management). Limited space is available per course to ensure maximum learning.

02 VENUE

Courses can be presented off-site or on-site, to an open or closed group, depending on the organisation's preferences.

03 CONTACT US

If you or your organization are interested in such training, please contact us:

- Professor Gérard Labuschagne
- Cell: 082 414 0527
- Email: doc@threatsa.co.za

PRESENTERS



Gérard Labuschagne

Professor Gérard Labuschagne PhD is a Director of L&S Threat Management. He was the Section Head of the South African Police Service's (SAPS) specialized Investigative Psychology Section (IPS) for 14 years and resigned on the rank of a Brigadier. He is a Clinical Psychologist with the Health Professions Council of South Africa and the British Psychological Society, an Advocate of the High Court (non-practicing) and a criminologist. He has been trained as a homicide and death investigator by the Los Angeles Sheriff's Department, and as a hostage negotiator by the SAPS. He was the SAPS' chief offender profiler.

He holds a Diploma in Criminal Justice and Forensic Auditing obtained from the then Rand Afrikaans University, a Bachelor's Degree Majoring in Psychology and Criminology from the University of Pretoria, an Honours Degree in Psychology from the University of Pretoria, an LLB from UNISA, a Master's Degree in Clinical Psychology from the University of Pretoria, a Master's Degree in Criminology from the University of Pretoria, and a PhD in Psychology from the University of Pretoria.

He is on the editorial board for the Journal of Investigative Psychology and Offender Profiling and the Journal of Threat Assessment and Management, a consultant to the National Institute of Justice of the Department of Justice in the USA, and a fellow of the International Academy of Investigative Psychology. He holds an Honorary Associate Professorship in the Division of Forensic Medicine and Pathology at WITS University. He is a member of the Association of European Threat Assessment Professionals.

Prior to joining the South African Police Service in October 2001 he was employed as a consultant Clinical Psychologist at Weskoppies Psychiatric Hospital in Pretoria. During the same time, he was appointed as a lecturer in the Department of Psychiatry of the University of Pretoria.

He has provided training to the Belgium Police's Profiling Unit, the Australian Federal Police, Scotland Yard, Monroe County Sheriff's Department in Florida, and the Los Angeles Sheriff's Department in California, the Botswana Police and the Behavioral Analysis Units of the FBI. He has also been invited as a guest speaker to international conferences such as the Association of European Threat Assessment Professionals and Canadian Association of Threat Assessment Professionals.

PRESENTERS



Bronwynn Stollarz

Bronwynn Stollarz is a Director of L&SThreat Management, South Africa's first sole-purpose threat assessment and management company focusing on workplace violence and threat assessment.

Prior to this she was a Clinical Psychologist employed in the South African Police Service's Investigative Psychology Section (IPS) from 2013 to 2018. Bronwynn held the position of Section Commander, Forensic Psychology, in the rank of Colonel. The IPS is responsible for assisting the SAPS with investigations of psychologically motivated crimes of an interpersonal violence and sexual nature. This role also included writing of providing expert evidence and assisting prosecutors. The IPS is also the only unit with a mandate to compile offender profiles for the SAPS. The IPS is the South African Police Services' equivalent of the Behavioral Analysis Units of the FBI.

Bronwynn completed an undergraduate degree in Child and Family Psychology at the University of Johannesburg in 2006 and an Honors degree in Psychology in 2007, following which she completed a Master's Degree in Clinical Psychology from the University of the Witwatersrand (Cum Laude) in 2010. Bronwynn has been registered as a Clinical Psychologist since 2012, after finishing her community service year in the Child and Adolescent Unit at Chris Hani Baragwanath Hospital.

Bronwynn has presented a number of training sessions in her role at the SAPS on topics such as family murder, intimate partner murder, paraphilic behavior and other psychologically motivated crimes. In 2017 and 2018 Bronwynn co-presented at the Association of European Threat Assessment Professionals annual conference. Bronwynn has received expert training in Sexual & Violence Risk Assessment by Bram Van Der Meer (Netherlands), Psychologically Motivated Crimes Investigation by the SAPS, Offender Profiling by Sgt Paul Delhauer (ret) Los Angeles Sheriff's Department, Psychopathy Assessment and Diagnosis by Dr Peter Collins of the Ontario Provincial Police (OPP) in Canada, Juvenile Sexual Offenders by Dr Peter Collins of the OPP in Canada, Statement Analysis (SCAN) by Avinoam Sapir of the Laboratory for Scientific Interrogation USA, Threat Assessment by Dr Russ Palarea of Operational Psychology Services (exNCIS), Terrorism Risk Assessment Tools by Dr Paul Gill from the UK, and Cold Case Investigation by retired Supervisory Special Agent Mark Safarik of the FBI's Behavioral Analysis Unit. She is also a trained SAPS hostage negotiator.